



## QUALITY POLICY STATEMENT

Libbet are a self-performing Civil and Commercial Construction Company operating out of Auckland, whilst regularly delivering projects nationwide. Our working environments include; Railways, Roads, Prisons, Substations, Education Facilities, Industrial and Commercial facilities. Libbet is committed to producing quality outputs through the work and services that we provide and to maintaining a quality system that provides satisfaction to our customers.

As we work together to continually deliver quality services on time, on budget and to agreed requirements and specifications, Libbet will:

- Ensure adequate resources are identified and made available to support the overall function of the quality management system, and to enable high levels of customer satisfaction and continuous improvement.
- Assign designated responsibilities with regards to the running, maintenance and overall improvement of the quality management system.
- Set measurable quality management goals which are reviewed annually to ensure the overall effectiveness of the quality management system.
- Establish and maintain effective communication practices and strong working relationships with our customers.
- Maximise value through cost effective solutions, adequate purchasing processes, innovations and continuous improvement.
- Ensure all workers are equipped with the required skills and knowledge to enable enhanced customer satisfaction.
- Continuously review and evaluate the quality management system to ensure new opportunities, enhanced technology solutions and innovations are introduced to the quality management system where required.
- Comply with all relevant legal, regulatory or any other relevant requirements and amendments.

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HSEQ Manager

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