



QUALITY POLICY STATEMENT

Libbet are an Auckland based civils company operating throughout the North and South Islands of New Zealand. We have teams specialising in construction, maintenance and fencing. Libbet is committed to producing quality outputs through the work and services that we provide and to maintaining a quality system that provides satisfaction to our customers.

As we work together to continually deliver quality services on time, on budget and to agreed requirements and specifications, Libbet will:

- Ensure adequate resources are identified and made available to support the overall function of the quality management system, and to enable high levels of customer satisfaction and continuous improvement.
- Assign designated responsibilities with regards to the running, maintenance and overall improvement of the quality management system.
- Set measurable quality management goals which are reviewed annually to ensure the overall effectiveness of the quality management system.
- Establish and maintain effective communication practices and strong working relationships with our customers.
- Maximise value through cost effective solutions, adequate purchasing processes, innovations and continuous improvement.
- Ensure all workers are equipped with the required skills and knowledge to enable enhanced customer satisfaction.
- Continuously review and evaluate the quality management system to ensure new opportunities, enhanced technology solutions and innovations are introduced to the quality management system where required.
- Comply with all relevant legal, regulatory or any other relevant requirements and amendments.

Wayne Edwards
Managing Director

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0	Integrated Safety (P)	Wayne Edwards	12/05/2018	12/05/2020
1	Sean Langford (R), (A)	Wayne Edwards	29/05/2018	29/05/2020
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